

NGO that touches the hearts of many

LET me start by saying thank you. These words may be small to some but carries a big meaning.

This letter concerns Harpal Kaur, an Indian citizen married to a Malaysian with End Stage Renal Disease (ESRD).

Coming from a very poor family, she has been moving from centre to centre seeking affordable treatment.

Her husband, being a part-time employee, works three jobs to support his wife and two lovely daughters and is still unable to cope with the monthly treatment cost of the dialysis.

Unable to obtain funding and being turned down for treatment at many NGOs, I finally called the person in-charge of MAA Medicare Kidney Charity Fund.

She assured me that she would personally look into her plight and within the same week Harpal was given all the high quality care.

Funding was instantly provided that assisted them in their treatment.

A home visit by the centre staff, touched not only her, but all of us.

Besides this, other equal privileges were extended to her, including transportation to and from the centre, food rations, blood tests etc.

This only shows that patients are treated equally in this excellent NGO centre.

This has touched her along with her family and that led me to write this letter to personally thank the board of trustees and management of MAA-Medicare.

It is a true NGO which goes beyond race, religion and citizenship in treating every patient with dignity.

We wish there were more centres like this in Malaysia to make this country a better place.

My friends and I have decided to continue to support you as we have seen, during our recent visit, how some NGOs walk the talk and do their best with public funding.

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