

Mediinfo 2016



**MEDICARE INTERNATIONALLY RECOGNISED
– THANK YOU!**

CERTIFICATES



MESSAGE FROM CEO

Dear Friends,

2016 was truly a memorable year. We are now recipients of four International awards given by world renowned organizations, which truly recognizes talent, quality, excellence and best practices.

2017 will be a challenging year with the establishment of the first cardiac diagnostic and treatment centre in Asia. While we remain focused on the welfare of our kidney patients, we are humbled that we are able to extend our services to assist needy patients with heart ailments.

We strongly believe that with your support and generosity, we will give patients the opportunities to continue living a decent, healthy and fruitful life they so rightfully deserve.

‘We cannot promise them how long they will live, but we promise to do our best while they are still alive’ ‘AK

Thank you again from all of us at Medicare!

Dato’ ‘Aliyah Karen

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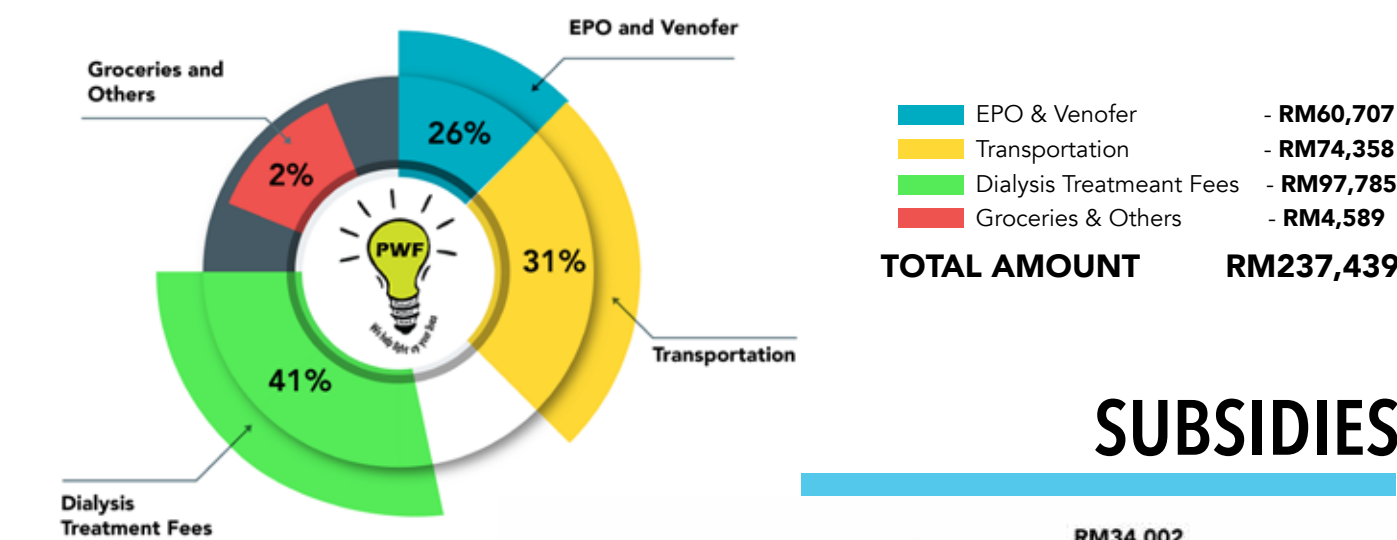
STATISTICS & SUBSIDIES

In January 2016, we carried out a social and financial survey on all patients to determine the assistance each patient needed and categorized them into Levels 1-4 (the extremely poor were placed in Level 1 and average income earners were in Level 4)

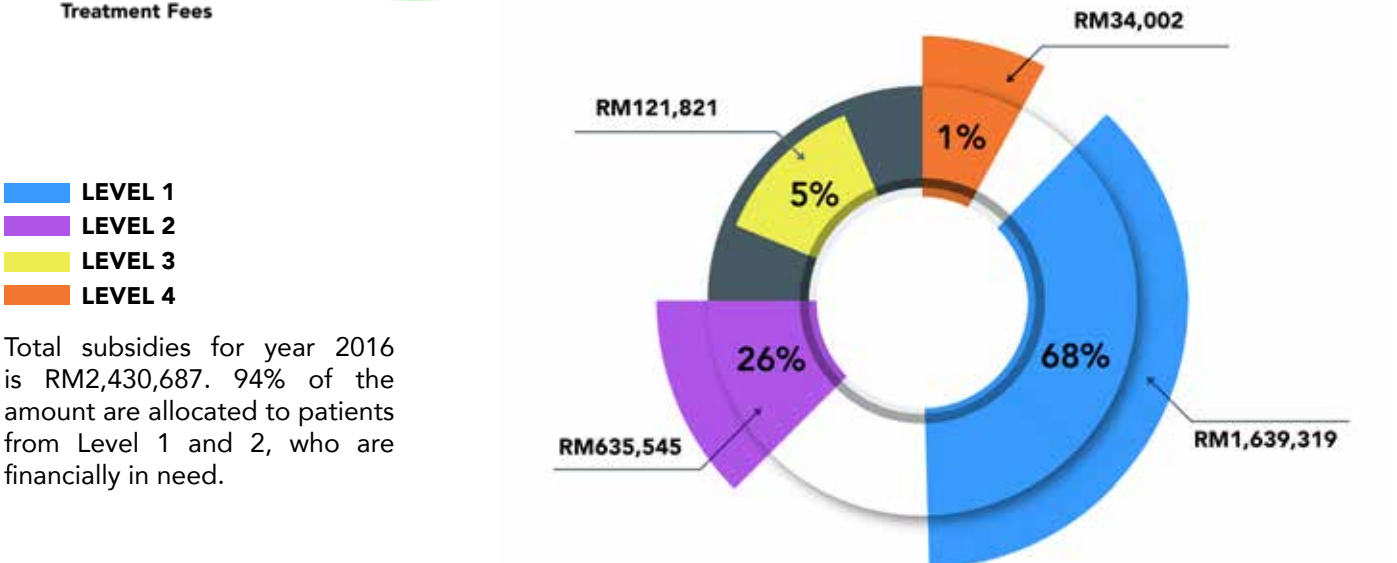
Level	No. of patients	Household Income Nett of Living Expenses and Dialysis Costs
1	431 (52%)	<RM999
2	203 (24%)	RM1000 – RM1,999
3	71 (9%)	RM2000 – RM2,999
4	125 (15%)	> RM3000
Total	830	

PATIENT’S WELFARE FUND (PWF)

180 of our 830 patients have been identified by the PWF committee as ‘extremely poor’ and additional assistance such as monthly groceries, free transportation & medications are provided.



SUBSIDIES



Total subsidies for year 2016 is RM2,430,687. 94% of the amount are allocated to patients from Level 1 and 2, who are financially in need.

PATIENT's WELFARE FUND (PWF)



The team @ Medicare puts in extra effort with home and hospital visits, counselling sessions, birthdays and celebrations. We simply care!



PATIENT's WELFARE FUND (PWF)



Monthly groceries, EPO injections and transportation is extended to those who are in dire need.



Launched in 2009 all school going children of our patients are provided with back to school assistance each year. 150 kids benefit each year. Various activities are added on during school holidays.



*Thank you KTC Enterprise Sdn Bhd for the schoolbags!

Care and Respect the Environment or better known as CARE program is the Foundation's effort in encouraging all centres in making the environment ecofriendly and energy efficient. **Go Green & Be Green.**



BLUE RIBBON AWARDS

As we recognize talent, we reward staff who individually or as a team are talented and innovative in creating something new.



Storage from bicarbonate canister.



Mug holder from wooden palette.



Shoe holder from bicarbonate canister.



Recycle bins from empty canisters.

THANK YOU !



JB Lions Renal Care Foundation charity dinner in aid of both our dialysis centres in Johor.



Lam Soon's thoughtful donation of free groceries to our patients.



Eco World foundation donated a RM42,000 machine.



Patients enjoying their tea sponsored by Polylab Biotech Malaysia.



The tea sponsored by Roleaf to our close friends, saw donations pouring in, enough to purchase a dialysis machine. Tagged by Mr Henry Heng.



Thank you Jazzercise Malaysia for your generous contribution and ongoing support to Medicare

EVENTS & ACTIVITIES



Dress Down Day in conjunction with World Kidney Day at Mentakab charity dialysis centre.



Jazzercise Malaysia Sweat2Smiles event was a complete success with over 400 participants.



Walk a Mile 5.0 in JB saw our partners, donors and supporters in full force.



Charity sale at the local bazaar, Kuching.

ACHIEVEMENTS



Medicare's presentation on Comparing the Sizes of Venous Cannulation Sites and Local Complications between Buttonhole (BH) & Sharp Needles (SN) Techniques for Chronic Haemodialysis at the 32nd Annual Congress of Malaysian at the 32nd Annual Congress of Malaysian Society of Nephrology (MSN).

UTUSAN NEWSPAPER ARTICLE



Utusan Malaysia's article on Medicare's remarkable service.

2016 International Hospital Federation Journal



Medicare's role in bridging the financial gap between the government and private dialysis facilities was featured in the WHHS Journal distributed at the 40th World Hospital Congress in Durban.

INFOMED ARTICLE



InfoMed Malaysia gave tribute to Medicare's Gold Award win for Best Practices at the European Society of Quality Research (ESQR) held in Brussels in June 2016.

ESQR



Recognised by the European Society of Quality and Research.

ACHIEVEMENTS

The CHKMUS – MAAPLE Charity Dialysis Centre is an expansion on the 2nd floor at our Kuching dialysis centre. This wing is designated to Government sponsored and cash paying patients, thus enabling more seats available for deserving patients on the 1st floor.



Medicare and the State Government of Penang / UPEN signed a memorandum of understanding (MoU) in May, where UPEN would subsidize RM30 for each poor patient at the Butterworth centre. 8 Machines were also donated for 2016/17.

MEDICARE APP

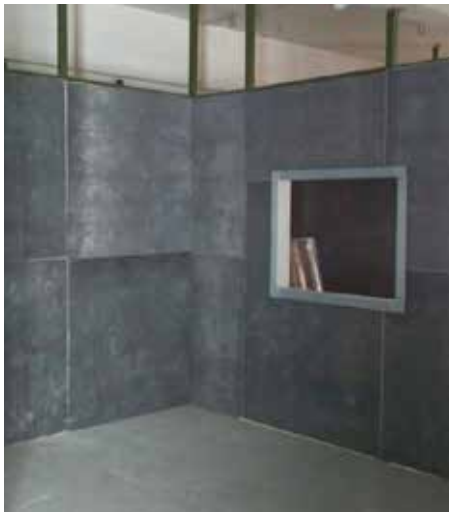


Medicare has now gone mobile! Download our app at your google playstore and store all your personal medical details and records for easy referral.

MAA MEDICARE HEART CHARITY FUND



Opening in 2017



Renovations in progress



The first Cardiac Diagnostic and Treatment centre in Malaysia will be operational come mid 2017. Located in Wisma MAA Medicare, the two floor facility will assist and support the financially deserving patients with highly subsidised cost for heart ailments and treatments. If you'd like to assist us in any way or know more the services, please contact us. Thank You.